

MOVING FORWARD IN 2021

Honoring our mission and vision

“Joy of reading” – Expanded Overdrive digital catalog; Winter and Summer challenges for youth PA offered in both virtual/paper format; Adult Summer Reading, virtual reading and writing clubs, outdoor Story Path for families.

“Discovery of new ideas” – Outdoor events and book sales, homeschool virtual concierge support, online eBay store, circulating Launchpads, curbside crafts and STEM kits to go, Robotics grant from LSTA, Workforce development partnership with Millersville University.

“Meeting the changing needs of the community” – In this 20th year since the building of our new facility, we experience competing space demands for meetings, educational programs, private parties, and casual gathering areas, along with workspace and storage needs for our staff and Friends groups, to be our primary challenge. We hope to launch a capital campaign with the goal of expanding our footprint to offer a future community center that provides capacity for the Quarryville Library to match the growth needs of the Southern End and is consistent with our mission.

Revenues and Expenses Summary
\$(000's)



Operating income:

- Passports
- Fees, fines, rentals

Fundraising:

- Extra give
- Capital campaign
- Patron and business drives
- Donations and bequests
- Friends of the Library activities

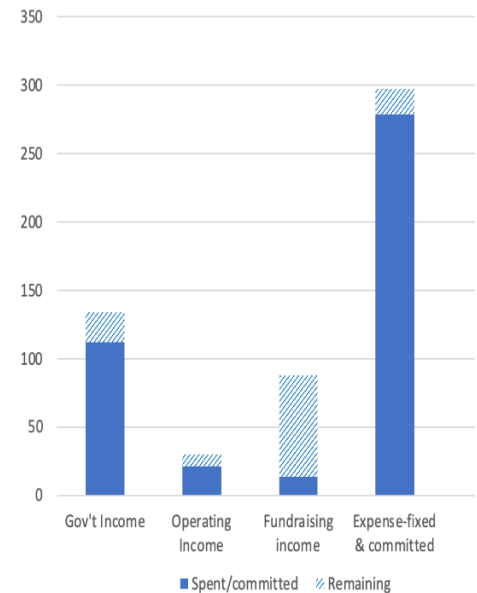
State/local funding

- State aid
- County aid
- Municipal local funding

Expenses

- Employee related
- Collection
- Operating Expenses

2021 Actual vs. Full Year Estimate
\$(000's)



Reopening – Quarryville kept pace! Dec 2020

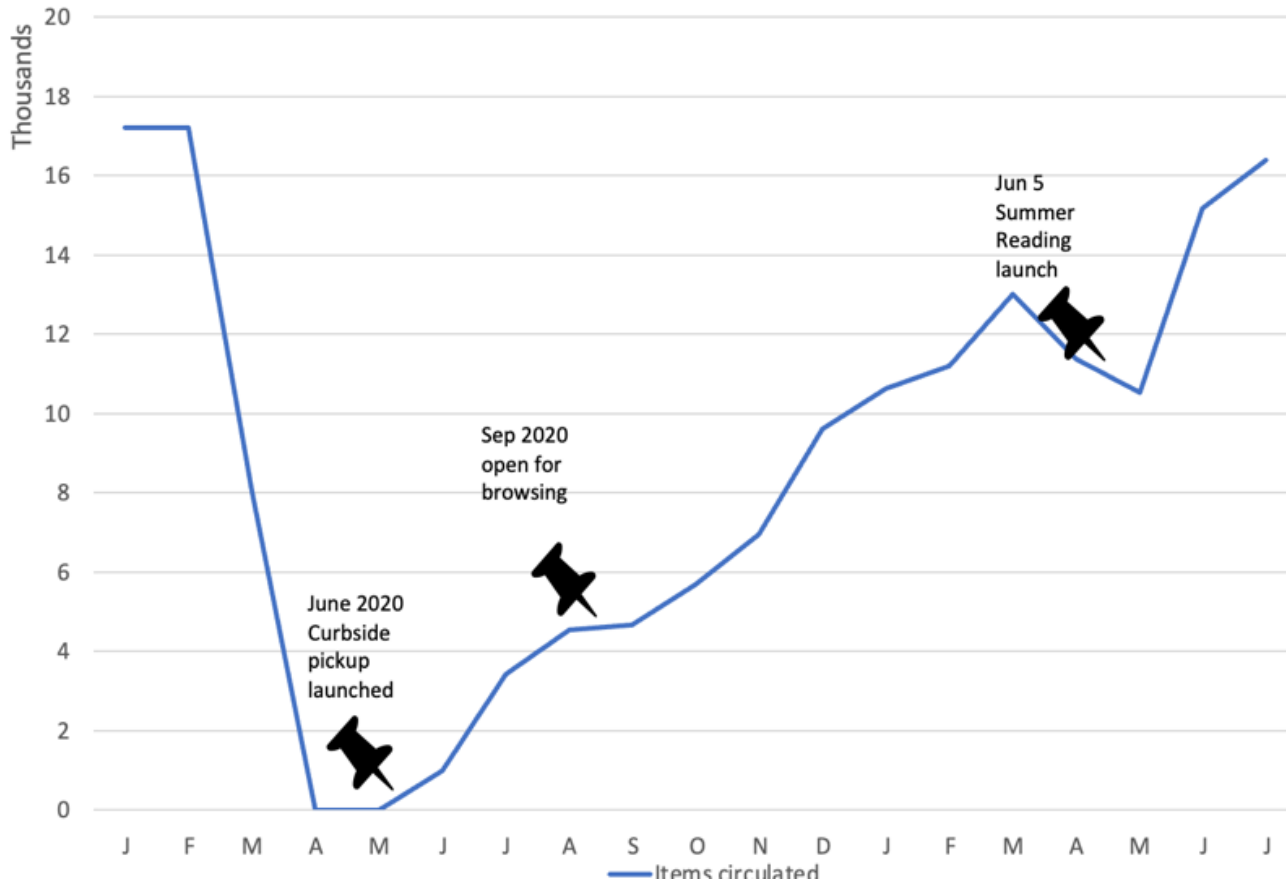
LIBRARY	CURBSIDE/WEEK	WALK-IN/WEEK	PASSPORTS	COMPUTER USE
EPHRATA	27 HOURS	NO	APPT	YES
LANCASTER	44 HOURS	NO	NO	NO
MANHEIM TWP	44 HOURS	NO	NO	YES
ADAMSTOWN	54 HOURS	NO	NO	OUTSIDE
LITITZ	60 HOURS	NO	NO	YES
SALISBURY	NO	20 HOURS	N/A	YES
SHUTS	NO	24 HOURS	N/A	NO
CHRISTIANA	NO	24 HOURS	N/A	YES
QUARRYVILLE	BY REQUEST	24 HOURS	YES	YES
STRASBURG	18 HOURS	25 HOURS	N/A	YES
ELANCO	BY REQUEST	30 HOURS	N/A	NO
ELIZABETHTOWN	BY REQUEST	34 HOURS	YES	YES
PEQUEA VALLEY	NO	39 HOURS	N/A	YES
MANHEIM	NO	47 HOURS	N/A	YES
MILANOF SCHOK	BY REQUEST	47 HOURS	YES	YES
COLUMBIA	BY REQUEST	54 HOURS	N/A	NO

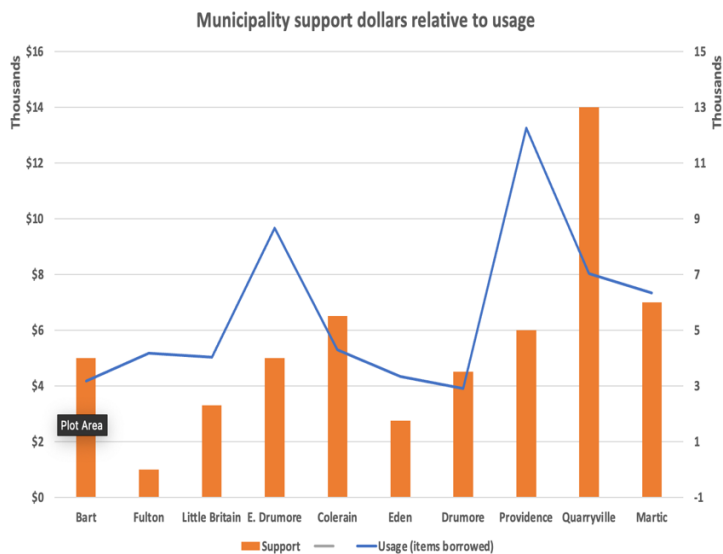
and Apr 2021

LIBRARY	CURBSIDE/WEEK	WALK-IN/WEEK	PASSPORTS	COMPUTER USE
EPHRATA	31 HOURS	NO	APPT	NO
ADAMSTOWN	43.5 HOURS	NO	NO	OUTSIDE
SALISBURY	NO	20 HOURS	N/A	YES
SHUTS	NO	24 HOURS	N/A	NO
STRASBURG	18+OPEN HOURS	25 HOURS	N/A	YES
MANHEIM TWP	17+OPEN HOURS	27 HOURS	NO	YES
CHRISTIANA	NO	28 HOURS	N/A	UNKNOWN
ELANCO	REQUEST	30 HOURS	N/A	YES
QUARRYVILLE	BY REQUEST	30 HOURS	YES	YES
ELIZABETHTOWN	BY REQUEST	34 HOURS	YES	UNKNOWN
PEQUEA VALLEY	NO	39 HOURS	N/A	YES
LANCASTER	NO	44 HOURS	YES	YES
MANHEIM	NO	47 HOURS	N/A	YES
MILANOF SCHOK	BY REQUEST	47 HOURS	YES	YES
COLUMBIA	BY REQUEST	54 HOURS	N/A	YES
LITITZ	NO	60 HOURS	NO	YES

As of September 2021, Quarryville Library is open 42 hours/week

Items circulated January 2020 through present





	2021 SUPPORT (pending in italics)	# of Library cards	2020 # of Items borrowed	Value to residents*
PROVIDENCE	\$6,000	1,773	12,251	\$183,765
BART	\$5,000	534	3,176	47,640
FULTON	\$1,000	629	4,165	62,475
LITTLE BRITAIN	\$3,300	606	4,027	60,405
E DRUMORE	\$5,200	874	8,666	129,990
COLERAIN	\$7,250	716	4,303	64,545
EDEN	\$2,750	509	3,335	50,025
DRUMORE	\$4,500	630	2,897	43,455
QUARRYVILLE	\$14,420	1,569	7,022	105,330
MARTIC	\$8,000	1,122	6,325	94,875

*Value to residents assumes median cost savings/item at \$15 per ALA.org/tools/atoz/cost-analysis

Quarryville Library performance metrics

	2019 FY	2020 FY	2021 YTD
Programs:			
Adult	231	42	12
Child	309	92	111
Virtual	0	285	83
Attendance:			
Adult	1,580	1,367	1,011
Child	4,069	5,876	1,425
Circ staff FTE	2.5	n/a	2.0
Avg wage	\$11.11	\$11.29	\$11.27
New Library cards	838	234	329
Computer sessions	7,072	1,614	844
Door count	7,685 (2019 avg)	831 (Dec 2020)	5,720 (July 2021)
Program space utilization	593	115 (Jan-Mar)	80 (Mar-July)

Attendance for virtual events is determined by Facebook, website and YouTube engagements.

Live programs include new STEM and craft kits-to-go.

FTE=full time equivalent service workers for circulation, passports and reference services. 2020 staff hours not comparable, as they include remote tasks.

Avg. years of circ staff experience: 13.8
Avg. wage \$11.27

Program space includes our Carlson program room, Pennington conference room, Story corner, and started to include our patio and outdoor areas in 2021

Door counts shown at benchmarks for 2020 and 2021, as hours of operation changed through the years. A small number of patrons continue to request curbside service.