



Mission: The Quarryville Library provides the *freedom to experience the joy of reading, the discovery of new ideas* and the power of knowledge while *fulfilling the cultural and social needs* of the southern Lancaster County community.

Vision: The Quarryville Library is a caring, vibrant *community center* determined to grow with southern Lancaster County by *providing programs and services that meet the changing needs* of the community.

2020 Situational Update: Honoring our mission and vision during a global pandemic

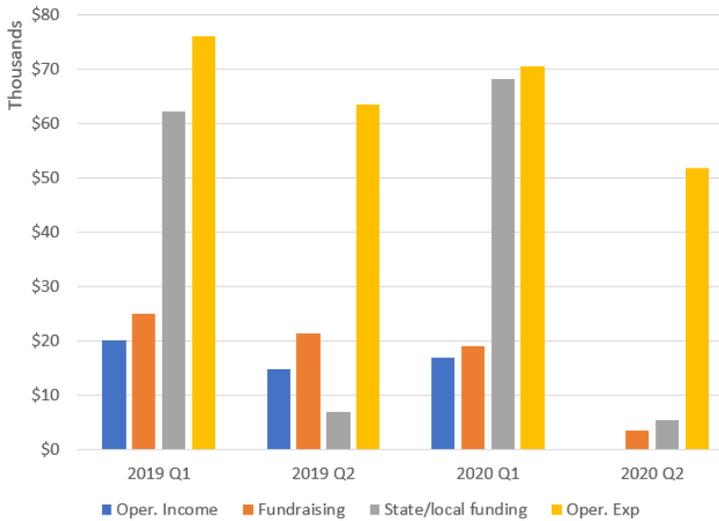
“Joy of reading”- Promote digital catalog (March), offer outside pickup of materials (June), launch and manage a virtual Summer Reading program for babies, kids and teens (June+) and an online book club for adults (July+), will soon provide access to library by appointment and restore/expand community bookshelves

“Discovery of new ideas”- Virtual programs (April+) include online book clubs and writing groups, virtual story times, partnership with a texting service for caregivers of young children, new online community read-a-thon

“Meeting the changing needs of the community”. We are working diligently to meet the needs of digitally-divided patrons in the community who seek our services but can’t connect to information. We have seen promising results from promotion in the Solanco Chronicle (July) and posters our staff have distributed through the community to inform patrons we can still provide many services through phone calls during our limited service hours. Upon meeting state health requirements, we look forward to restoring in-person services in stages.

Operating income:

Quarryville Library P&L First and Second Quarter Comparison



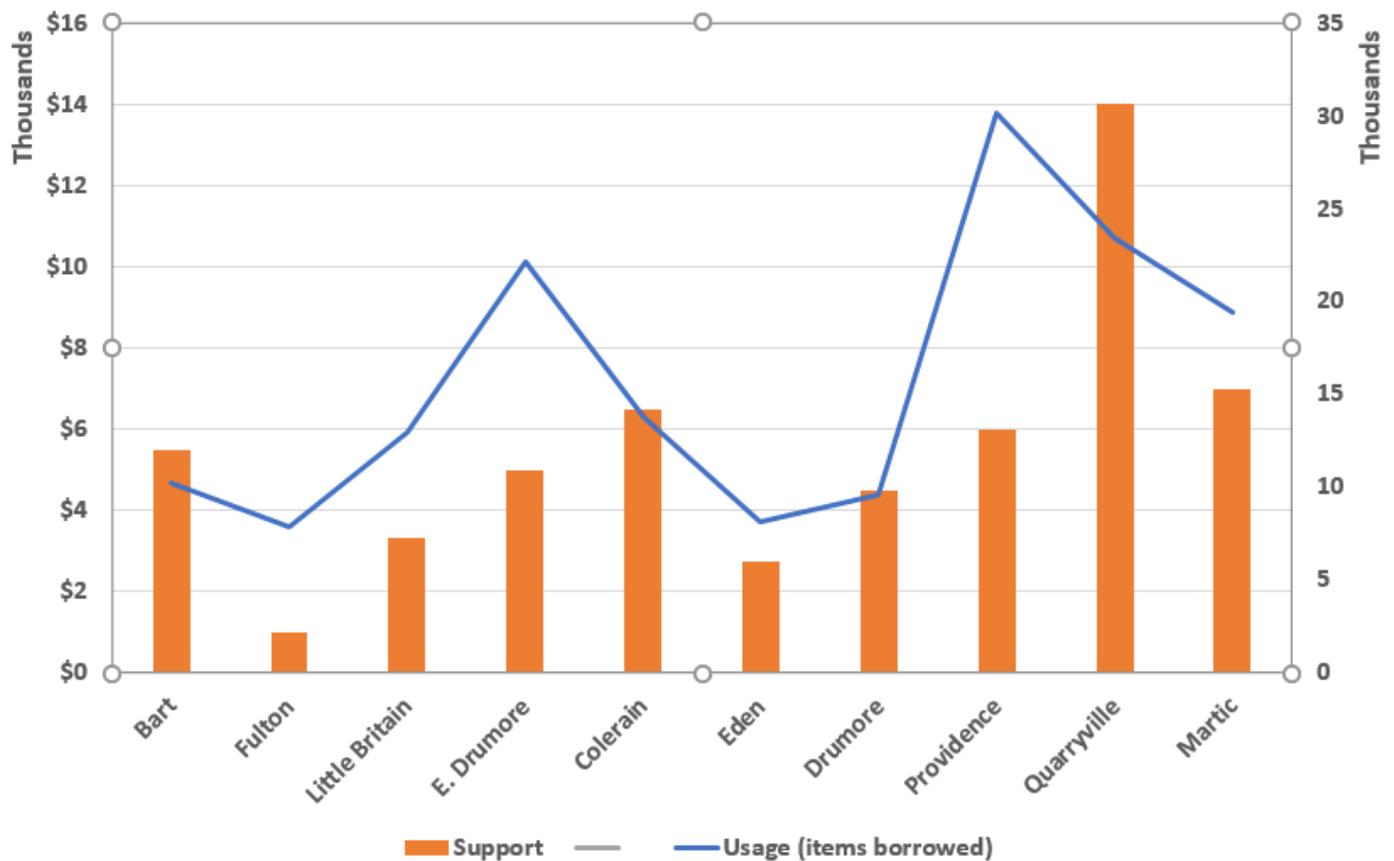
- Passports
- Fees, fines, rentals
- Fundraising:
 - Extra Give annual event (Nov)
 - Events (Auction, Golf)
 - Patron and business drives
 - Donations and bequests
 - Friends of the Library activities
- State/local funding
 - State aid
 - County aid
 - Municipal local funding
- Expenses
 - Employee related
 - Collection
 - Operating Expenses

- June 18: Outside pickup services began.
- June 27: Summer reading prize redemptions delivered through outside scheduling.
- July 6: Patrons could resume requesting materials from affiliate Libraries
- July 11: Take and make crafts to go were added to outside scheduling
- August 1: Laptop checkouts by appointment were piloted and approved
- August 5: Passport service by appointment resumed

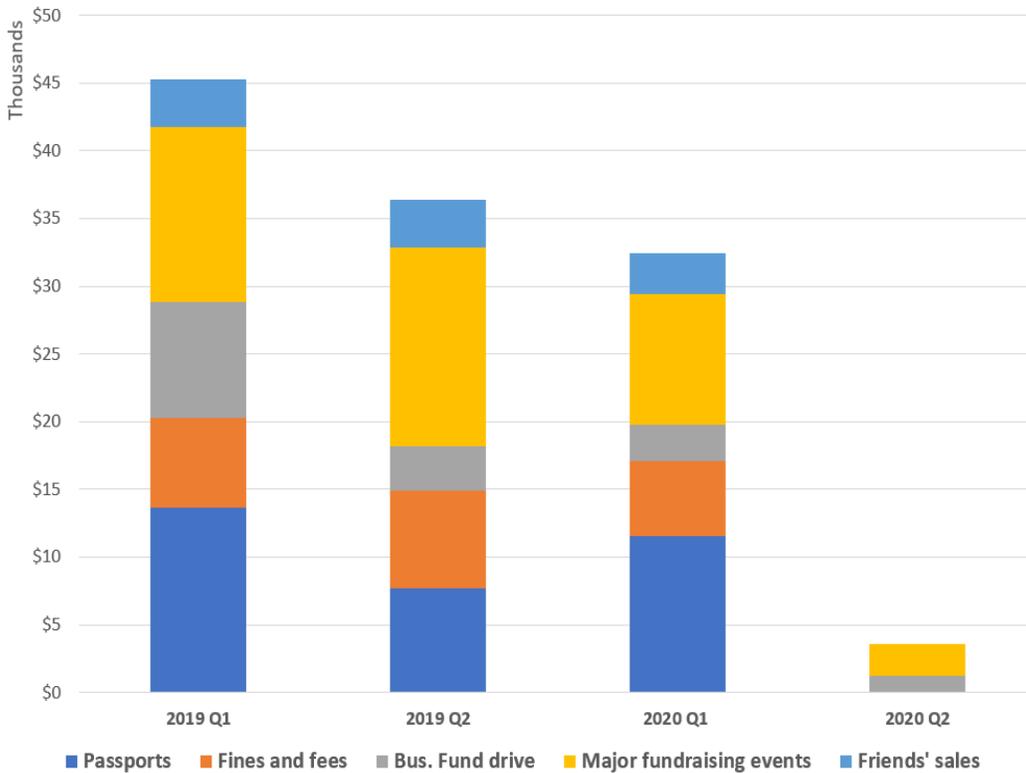
	2020 SUPPORT	# of Library cards	2019 # of Items borrowed	Value to residents*
PROVIDENCE	\$6,000	1,856	30,195	\$452,925
BART	\$5,500	559	10,229	153,435
FULTON	\$1,000	659	7,880	118,200
LITTLE BRITAIN	\$3,300	629	12,924	193,860
E DRUMORE	\$5,000	927	22,114	331,710
COLERAIN	\$7,000	751	13,761	206,415
EDEN	\$2,750	529	8,158	122,370
DRUMORE	\$4,500	676	9,613	144,195
QUARRYVILLE	\$14,000	1,630	23,456	351,840
MARTIC	\$7,000	1,183	19,371	290,565

*Value to residents assumes median cost savings/item at \$15 per ALA.org/tools/atoz/cost-analysis

Municipality support dollars relative to usage



Current and projected revenue shortfalls due to COVID-19



Cancelled fundraisers:
 2020 Golf outing (\$14K goal)
 2021: Go Fore Golf family event (\$6K goal)

Unknown future economic impacts (not included in chart):
 2020 Extra Give drive (\$25K goal)
 2020 Patron fund drive (\$18K goal)
 2020 Bus. Campaign (\$14K goal)
 State and County aid

Quarryville Library non-financial metrics

	2019 FY	2019 Q1	2019 Q2	2020 Q1 (closed 3/12)	2020 Q2 (virtual)
Programs:					
Adult	231	74	66	40	14
Child	309	71	80	86	92
Attendance:					
Adult	1,580	598	849	568	169
Child	4,069	872	912	1,093	1,339
New Library cards	838	214	226	136	n/a
Computer sessions	7,072	1,748	1,862	1,508	n/a
Program space utilization	593	153	163	135	0

Virtual program 'attendance' based on social media engagements (click-through).